



BSNL

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# NATIONAL FEDERATION OF TELECOM EMPLOYEES

**BSNL**

Central Headquarters

Regn. No. 4906, Dated 17/09/2001

MS-II, Q.No. 21 & 17, Atul Grove Road, New Delhi-110001

TF-01/Org

Dated:-05-06-2026

To,

The Principal General Manager (Rectt)  
BSNL, Corporate office  
New Delhi.

**Subject:-** Complete server and computer failure at Helapuri Institute of technology and science Eluru (A.P.) during the JTO (T) LICE exam held on 17-05-2026, request for cancellation and re-examination.

Respected Sir,

It is requested that at Eluru centre of JTO (T) examination held on 17-05-2026, the system was hung 7 times during the examination and server and computer were totally fail. Even the questions were not visible on the computers.

The circle management of BSNL AP Circle has already reported to the AGM(Rectt) of Corporate office, New Delhi, regarding the failure of system and has requested for cancellation and re-examination.

It is reported by the AP circle that out of three hours, the system was in operation for 30 minutes only.

Whatever reported by the examinees to us has been accepted by the circle management of BSNL also.

Under the circumstances we request your honour to kindly consider cancelation of the examination of Eluru(Helapuri Centre) of A.P. Circle and rescheduled it at earliest, viewing the carrier of the examinees of that center.

At the other hand we request you that the result of other centers throughout the country should not be upheld on the basis of Eluru issue.

With regards,

Yours faithfully,

(Chandeshwar Singh)  
General Secretary